Congratulations on your purchase of a Nolan N-Com product.

The N-Com Basic Kit2 was designed and built using the latest technologies and the best materials. Long tests and thorough system development have made it possible to achieve the highest sound quality.

The N-Com Basic Kit2 is the basic equipment for one of the communication systems of the Nolan N-Com product line.

The Basic Kit2 can only be installed on Nolan helmets preset for N-Com.

Reference standards

The Basic Kit2 product of the N-Com line complies with EEC Directive.

EMC 2004/108
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1. WARNINGS AND SAFETY

Read this User Manual carefully, as well as the User Manuals for other N-Com kits that you will be using with the N-Com Basic Kit2. Read the simple rules listed below. Failure to comply with these rules may lead to dangerous situations.

**Caution**: The product cannot be used in official or non-official competitions, motordromes, circuits, racing tracks and the like.

**Caution**: Installation of the N-Com Basic Kit2 system results in a weight increase of approximately 70g, which is added to the weight of the helmet and of the other accessories.

**Warning**: The electronic components of the N-Com system mounted inside the helmet are not waterproof. Consequently, make sure the inside of the helmet, including the comfort padding, does not get wet in order to avoid damage to the system. If it does, remove the N-Com system and the helmet comfort padding and let it air dry. Disconnect the battery connector and let it dry as well.

1.1. Road safety

Always obey all Traffic Regulations in force. While riding the motorcycle, your hands should always be engaged in actually riding the vehicle. Any operation to the N-Com system must be carried out with the vehicle stopped. Specifically:

- Set your cell phone on automatic answer (see the cell phone instructions to do this).
- If your cell phone is not equipped with this function, first stop your vehicle in a safe area, in compliance with Traffic Regulations and then answer the call.
- Do not make any calls while riding. Stop your vehicle in a safe place in compliance with Traffic Regulations, and then make the call.
- Adjust the volume so that it does not cause a disturbance or distraction while riding and at the same time allows you to distinctively hear background noises.
- Do not operate your cell phone or other devices connected to N-Com while riding your motorcycle.
- In all cases, obey the Traffic Regulations and remember that riding the motorcycle has absolute priority over any other maneuver.

1.2. Switching on the system in safe environments

- When using the N-Com system, comply with all limitations and instructions related to the use of cell phones.
• Do not turn on your cell phone or the N-Com system whenever their use is forbidden or when the devices can cause interference or dangerous situations.
• Turn off while refuelling. Do not use the N-Com system in filling stations. Do not use the device near combustible materials or chemical products.
• Turn off in proximity to explosive materials.

1.3. Interferences
All phones and devices with wireless signal transmission are subject to interferences that may affect the performance of the device connected to them. These interferences are not ascribable to a defect of the N-Com system.

1.4. Appropriate use
Use the device only in the normal position, as described in the product documentation. Do not attempt to disassemble, tamper with or modify any part of the N-Com system.

Caution: Adjust the volume of the N-Com system (where provided) and of the audio sources connected to it before you use the system on the road.

Caution: Adjusting the volume to very high levels may cause damage to your hearing.

Caution: Adjust the volume of the N-Com system (where provided) and of the audio sources connected to it so as to avoid audio reproduction at high volumes. Constant exposure to high audio volumes may damage your hearing.

Caution: An incorrect installation of the system in the helmet may alter the aerodynamic and safety characteristics of the helmet itself, thus creating dangerous conditions. Install the N-Com system according to the instructions provided in the product documentation. In case of doubt, please contact your local N-Com dealer.

Warning: Listening to other equipment should not interfere with driving the vehicle, which must be the top priority at all times. Carry out all operations on the electronic equipment and on the N-Com system with the vehicle stopped, in compliance with Traffic Regulations.

1.5. Qualified personnel
• Only qualified personnel can carry out technical assistance on this product. In case of any malfunction, always turn to your local dealer.
• The helmet is a safety device. Tampering with it and/or with the electronic system inside the helmet, in addition to invalidating the product warranty, can also lead to dangerous situations.
1.6. **Accessories and batteries**

- Only use the type of batteries, battery chargers and accessories approved by Nolan for the specific model.
- The use of a battery type different from the recommended one may lead to dangerous situations and invalidate the warranty.
- Contact your local dealer to see about the availability of approved accessories.
- When disconnecting the power supply cable of any accessory or of the battery charger, always grab and pull the plug not the cable.
- Do not use batteries for purposes other than the prescribed ones.
- Never use batteries or battery chargers that turn out to be damaged.
- Do not short-circuit the battery.
- Keep the battery at a temperature between 0° / +45°C (charging); -20° / +60 °C (in use).
- Danger of fire or explosion: do not throw the batteries into a fire nor expose them to high temperatures!
- Do not throw out batteries together with household refuse. The batteries should be disposed of in compliance with local regulations
- Do not wear the helmet while the battery is recharging.
- The helmet should never be left within the reach of unsupervised children in order to prevent damage to their health caused by access to the batteries.

1.7. **Disposal**

Refer to this user manual and to manuals related to other parts of the N-Com system in order to disassemble the system from the helmet. Once the system has been disassembled, dispose of it according to the following instructions:

- The presence of a crossed-out wheelie bin indicates that in the European Union the product is subject to separate collection at the end of its useful life (European Directive 2002/96/EC).
- Do not dispose of these products together with undifferentiated urban waste.
- The proper disposal of obsolete equipment contributes to preventing possible negative consequences on people’s health and on the environment.
- For more detailed information on the disposal of obsolete equipment, contact your municipality, a waste disposal service or the store where the product was purchased.
2. CONTENTS OF THE PACKAGING

Basic Kit2

Nomenclature

- Loudspeaker
- 15-way Connector
- Positioning tab
- Cable
- Microphone

Basic card

Protection cover
3. INSTALLING THE BASIC KIT2

3.1. Installing and removing the battery

If the system contemplates the use of a rechargeable battery, the battery must be installed in advance, as described below.
- Position the battery in the housing behind the right side of the Basic Kit2 (fig. 1).
- Connect the battery cable (Red+Black) to the proper connector, passing the cables through the housing (fig. 2).
- Position the battery charge cable so that it passes through the housing (fig. 3-4).

Fig. 5

- To take out the battery, simply remove the charge cable from its housing; then disconnect the battery cable (Red +Black) from its connector. Keep the female connector in place and pull out the male part (fig. 5).
3.2. Installation of Basic Kit2 for the modular helmet N102

- Open the helmet chin guard.
- Remove both cheek pads, right and left, from the helmet (fig. 6).
- Remove the Noise Reducers from the two cheek pads, and tear off the pre-cut plastic inserts. (fig. 7)

- Remove the rear part of the comfort padding, pulling on the neck roll until it separates from the shell. Temporarily put the padding back inside the helmet (Fig. 8).
- Remove the “N-Com” protection cover located on the left side of the helmet (fig. 9).
• Prepare the Basic Kit2 for assembly. The left side of the Basic Kit2 is the one equipped with microphone, and it has to be positioned inside the helmet on the side of the cover that has just been removed (fig. 10).

• Pass the chin strap, left and right side, through the hole in the Basic Kit2 and position the kit in contact with the shell. **Caution: do not push it in all the way for now.** (fig. 11)
• Position the cable behind the comfort padding frame. (fig. 12).
• Put the rear part of the comfort padding back in its original position, fastening the neck roll to its frame.
• Arrange the IN/OUT connection wires equipped with connector below the neck roll (fig. 13).
• Position the slot of the neck roll, left side in the special housing on the Basic Kit2 (fig. 14).

• Rotate the helmet looking at the N-Com housing in the shell (fig. 15) from the outside.

• While holding the Basic Kit2 and still looking at the N-Com housing on the shell, insert the positioning tab in the groove A on the shell (fig. 16).

• Align the 15-way connector with the shell and fasten it, making sure the fastening clasp clicks.

• Check the positioning of the Basic Kit2, left side, matching up the press-stud with the hole in the Basic Kit2.

• Put the left cheek pad back in its original position, making sure the press-stud clicks. Now the Basic Kit2 is fixed to the inside of the shell.

**Note:** To facilitate the repositioning of the cheek pad, position the rear tab between the Basic Kit2 and the polystyrene, push it in all the way and then align the press-stud with the one on the shell (fig. 17).
• Position the neck roll slot, right side, in its housing on the Basic Kit2 (fig. 18).

• Put the right cheek pad back in its original position, clicking the press-stud.
**Note:** If you assembled the Basic Kit2 with the battery, keep the recharge cable under the neck roll. This can be used only when you need to recharge the system.

• Look at the 15-pin connector from the outside of the helmet. Check that the fastening clasp is properly inserted (A). If the fastening clasp is not properly inserted, proceed as follows.

• Detach the left check pad. Push the Basic Kit2 from the inside of the helmet, until the fastening clasp clicks into place. The fastening clasp is rigid and the clicking is evident. It is possible to make the operation easier by pushing the external shell of the helmet and the Basic Kit2, in order to bring the two surfaces together (B+C) (Fig. 19).

**Caution:** Always check the length of the chin strap and readjust it as necessary according to specific helmet instructions.

**Warning:** After installing the Basic Kit2 inside the helmet, verify that the microphone is positioned correctly in front of your mouth, adjusting the flexible part accordingly. When the microphone is not used, you can move it to a more comfortable position. When you receive a call or you need to use the microphone, stop and reposition it accordingly.

**Warning:** The wind protector supplied with the helmet can make it more difficult to open and close the chin guard when the microphone is installed.
3.3. **Installation of Basic Kit2 for the jet helmet N42/N42E**

- Remove the “N-Com” protection cover located on the left side of the helmet (fig. 20).
- Remove the cheek pads area from the shell, undoing the fastening buttons (fig. 21).
- Remove the rear part of the comfort padding, pulling on the neck roll until it separates from the shell.
- Temporarily put the padding back inside the helmet (fig. 22) or remove it altogether to facilitate the ensuing operations.

Prepare the Basic Kit2 for assembly (fig. 23). The left side of the Basic Kit2 is the one equipped with microphone, and it has to be positioned inside the helmet on the side of the cover that has just been removed.

- Pass the chin strap, right side and left side, through the hole in the Basic Kit2 and position the kit in contact with the shell. **Caution: do not push it in all the way for now.** (fig. 24)
- Position the cable behind the tabs of the comfort padding frame. (fig. 25).
- Put the rear part of the comfort padding back in its original position, hooking the neck roll in the 3 fastening teeth (fig. 26).
- Pass the chin strap (right side) through the slot in the padding (fig. 27).

- Position the neck roll slot, right side, on the button on the shell (fig. 28).
• Fasten the right cheek pad area in its original position by clicking the press-stud.
• Arrange the IN/OUT connection wires equipped with connector below the neck roll (fig. 29).

Fig. 30

Fig. 31

• Verify that the chin strap is not in the way when positioning the Basic Kit2 in its housing. Its proper position is under the connector Fig. 30 and Fig. 31.
- Rotate the helmet, looking at the N-com housing on the shell from the outside (fig. 32).
- While holding the Basic Kit2 and still looking at the N-Com housing on the shell, insert the positioning tab in the groove A on the shell (fig. 33).
- Align the 15-way connector with the shell and fasten it, making sure the fastening clasp clicks.
- Check the positioning of the Basic Kit2, left side, matching up the press-stud with the hole in the Basic Kit2.
- Pass the chin strap (left side) through the slot in the padding (fig. 34).
- Position the neck roll slot between the Basic Kit2 and the shell until the press-stud clicks. Be careful not to widen the Basic Kit2 too much (fig. 35).

Fig. 36

Fig. 37

- Fasten the left cheek pad area in its original position, clicking the press-stud. Now the Basic Kit2 is fastened to the inside of the shell (fig. 36).
- Look at the 15-pin connector from the outside of the helmet.
- Check that the fastening clasp is properly inserted (A) If the fastening clasp is not properly inserted, proceed as follows.
- Detach the left cheek pad. Push the Basic Kit2 from the inside of the helmet, until the fastening clasp clicks into place. The fastening clasp is rigid and the clicking is evident. It is possible to make the operation easier by pushing the external shell of the helmet and the Basic Kit2, in order to bring the two surfaces together (B+C) (Fig. 37).
**Caution:** Always check the length of the chin strap and readjust it as necessary according to specific helmet instructions.

**Warning:** After installing the Basic Kit2 inside the helmet, verify that the microphone is positioned correctly in front of your mouth, adjusting the flexible part accordingly. When the microphone is not used, you can move it to a more comfortable position. When you receive a call or you need to use the microphone, stop and reposition it accordingly.

### 3.4. Installing the basic card

The basic card makes it possible to use the Basic Kit2 by itself, in order to connect to an external audio source or to a cell phone or for an interphone connection via cable to another helmet equipped with an N-Com system. Depending on the type of connection and on the cable used, the basic card has to be inserted the right way:

| Blue side (MONO): use this for connection to a Mono type cable (Multimedia wire or Mobile Wire) or in case of cable connection to another helmet equipped with Bluetooth Kit, Bluetooth Kit2, Intercom Kit. |
| Red side (STEREO): use this for connection to a Stereo type cable Multimedia Wire2 or in case of cable connection to another helmet equipped with Bluetooth Kit3 and next version. |

**N.B.:** By using a Mono cable (Multimedia wire) with the basic card inserted from the red side (STEREO), you will be able to hear the audio signal in the left channel only.
**Caution:** *Never* use the Basic Card on the RED side (STEREO) in case of cable connection to another helmet equipped with Bluetooth Kit, Bluetooth Kit2, Intercom Kit. IMPROPER USE MAY DAMAGE THE SYSTEM.

- Position the back of the Basic Card (Fig. 38) in the rear of the “N-Com” protection plate and then push the basic card in its housing until the fastening clasps click (Fig. 39);

**Note:** The basic electronic card has a rounded corner that helps you to always position it correctly in its housing.

- Reposition the protection plate covering the “N-Com” housing on the shell. First insert the rear part and then press the front part until the fastening clasp clicks.
4. REMOVING THE BASIC KIT2

To remove the basic Kit2 from the helmet, remove the earphone and the comfort cheek pads as shown in the assembly operations. Then remove the polystyrene cheek pads. Remove the protection plate (or the e-box in case of Intercom Kit or Bluetooth Kit), then, looking at the helmet from the outside, release the 15-way connector by acting on the fastening clasp as illustrated in the figure.

- After releasing the 15-way connector from the shell, also remove the right part by releasing the Basic Kit2 from the shell pins.
- Now remove the entire basic Kit2 from the helmet.

5. USING THE BASIC KIT2 WITH A CELL PHONE

The N-Com systems are preset for connection to a cell phone. By separately purchasing an N-Com connection cable, specific for your cell phone model, you can use the N-Com system as a simple earphone.

Cell phones are equipped with their own volume adjustment. Adjust the cell phone volume levels so as to obtain the desired volume prior to using the system while riding.

1. Connect the Mobile wire to the INPUT connector (3.5 mm jack).
2. Connect the Mobile wire to the cell phone.
3. Make sure that the cell phone displays the icon that signals connection to an earphone.
**Note:** In order to use the Basic Kit2 together with another N-Com system, please refer to the specific instructions provided with these systems.

**Note:** Due to the varying strength of the network signal, there may be interferences in the wire connections that do not depend on the N-Com system or the cable used.

**Caution:** Listening to other devices must not interfere with driving the vehicle, which has absolute priority. All maneuvers on electronic devices and on the N-Com system must be carried out with the vehicle stopped, in compliance with Traffic regulations.

**Caution:** Listening at a very high volume may distract you from riding your vehicle and create dangerous situations or limit the ability to hear background noises.

**Caution:** Adjust the volume of the N-Com system (where provided) and of the audio sources connected to it before you use the system on the road.

**Caution:** Adjust the volume of the N-Com system (where provided) and of the audio sources connected to it so as to avoid audio reproduction at high volumes. Constant exposure to high audio volumes may damage your hearing.

5.1. **Answering a phone call**

**Automatic answer**
Preset your cell phone for automatic answer when it is connected to an earphone. When a call comes in, you can talk through the Basic Kit2 microphone.

**Manual answer**
If your cell phone is not equipped with an automatic answering function, stop the vehicle in a safe place, in compliance with Traffic Regulations. Then answer your call normally and speak through your N-Com helmet.

**Caution:** Do not answer any calls while riding.
5.2. **Making a phone call**
Stop your vehicle in a suitable place in compliance with Traffic Regulations and make the phone call as you would normally with your cell phone. Once the phone call is sent, communication switches directly to the helmet.

**Caution**: Do not make any calls while riding.

5.3. **Vocal calls**
Some cell phones allow vocal calls or other functions using vocal commands by using a “magic word”. If your cell phone is equipped with this function, you can send a vocal command or function simply by saying the magic word previously recorded.

**Note**: If the cell phone allows it, it is better to record vocal commands directly from the helmet. This will facilitate recognition of the vocal command when the command is given directly from the helmet.
6. USING OTHER AUDIO PERIPHERAL DEVICES

The N-Com Basic Kit2 is pre-set for listening to various audio devices, which must be connected through the special Multimedia Wire cable (sold separately).

You can listen to an MP3 or to an FM radio, connect to a satellite navigation system, to the audio system of your motorcycle or to a radio for communication between two motorcycles.

Refer to the list of Multimedia Wire cables and the possible connections available on the website www.n-com.it

Connect the 3.5 mm 4-pole connector of the Multimedia cable to the input connector (IN – see fig. 41). Connect the other end of the cable to the audio device.

A coloured clamp on the cable indicates the connector to hook up to the audio peripheral device.

7. MAINTENANCE

The N-Com does not require any special maintenance tasks. In case you use the kit when it rains, remove the e-box from its housing and dry it with warm air. Wipe dry the outside of the helmet when wet, especially in the contact area.

In case the kit gets wet several times, rust or corrosion may form, thus hindering the electrical contact. In these cases, it is recommended to clean the contacts of the socket on the shell and on the e-box using alcohol or another antirust product.
8. LIMITED WARRANTY

With this LIMITED WARRANTY CERTIFICATE, Nolangroup warrants this Product to be free from defects in material and workmanship at the time of its original purchase by the buyer. We invite you to:
- Read the cautions pertaining to safety and proper use.
- Read the warranty terms and conditions.
- Keep the originals sales receipt. This must be shown in case of repairs covered by warranty. In these cases, the product has to be taken back to the dealer where it was purchased.

8.1. Warranty coverage

If any defect covered by this limited warranty certificate is discovered within 2 (two) years from the purchase date shown on the tax receipt, Nolangroup shall repair or replace the defective product through its distribution network after having verified the defect. Nolangroup shall supply all the material and labor that is reasonably required to remedy the defect, except in those cases where the damage is caused by one of the items listed in the following paragraph “Exclusions and limitations of the Coverage”.

8.2. Exclusions and limitations of the coverage

This warranty only covers defects in materials and manufacturing. Nolangroup shall not be considered responsible for product defects that can be attributed, either partially or in full, to any other cause, including but not limited to:
- Defects or damages resulting from using the Product in conditions that differ from the usual ones.
- Damages caused by improper use not conforming with normal operation in accordance with the product operating and maintenance instructions provided by Nolangroup.
- Negligence and normal wear of internal and external parts.
- Any damage caused by an accident;
- Any change or modification made to the helmet or to the N-com system by the user or by third parties.
- Colour changes or damages caused by exposure to harmful chemical products.
- The use of incompatible accessories that are not part of the N-Com product range.
- Moreover, the warranty does not cover product defects caused by fortuitous events, modifications or adjustments, causes of force majeur or damages deriving from the product coming in contact with liquids.
The internal helmet components are not and cannot be waterproof. Consequently, any improper exposure to rain, humidity, food spillages or other liquids can result in damages to the N-Com electronic devices, damages for which Nolangroup shall not be responsible.

This warranty does not include those parts subject to wear and tear such as, for example, the rechargeable battery and the cables used for connection between the various N-Com systems or between the N-Com systems and other devices.

Since Nolangroup does not supply the system on which the cell phones work, it shall not be responsible for the operation, availability, coverage, services or range pertaining to the aforementioned system.

Whenever the product is used in conjunction with accessories or equipment not supplied by Nolangroup, Nolangroup shall not guarantee proper operation of the product/device combination, nor will it accept requests for repairs or replacements under warranty in case the product is used in such a way.

Nolangroup shall not be responsible in case the product presents limited capabilities due to the operating mode of cell phones or of other accessories or equipment not supplied by Nolangroup.

Tampering with the internal electronic card or with other parts of the N-Com system shall invalidate the warranty.

Moreover, the defects covered by this warranty do not include all those specific and subjective situations that may come up during the active use of the helmet such as, for example, comfort problems while riding or aerodynamic noises.

Nolangroup shall not be held responsible in any case for incidental or consequential damages (including, without any limitation whatsoever, damages to one or more persons) resulting from non-fulfillment of the obligations arising from this warranty as it pertains to Nolangroup products.

8.3. Validity of this limited warranty

This warranty is valid only if the enclosed warranty form is duly and completely filled out with the following information:

- Product identification code
- Name and stamp of the authorized dealer.
- Product purchase date.
- Buyer’s name and address.
Nolangroup reserves itself the right to not carry out repairs under warranty if the aforementioned information is removed or modified after the original purchase of the product from the dealer.

8.4. **Procedure for the forwarding of claims**

To forward a claim covered by this warranty, the buyer has to directly notify the dealer where the helmet was purchased with regards to the defect, presenting at the same time the defective product, a copy of the sales receipt and the Warranty registration form, duly filled out as instructed above.

**PRIOR TO CONTACTING THE DEALER, WE RECOMMEND THAT YOU READ CAREFULLY THE USER MANUAL ENCLOSED WITH THE PRODUCT.**

**AFTER 2 (TWO) YEARS FROM THE DATE OF PURCHASE, THIS LIMITED WARRANTY IS VOID FOR ALL EFFECTS AND PURPOSES.**

Repairs or maintenance under warranty do not extend the period of the warranty itself. Therefore, in case the product or one of its components is replaced, this does not initiate a new warranty period, as the purchase date of the original product shall be taken into account for warranty purposes.

Only for repairs or replacement of electronic components, in the event that Nolangroup proceeds to repairing or replacing the product, said product shall enjoy a warranty period equal to the residual portion of the original warranty or ninety (90) days from the repair date (the longer period being considered).

The repair or replacement can be carried out even with regenerated components with equivalent functions.

The replaced parts or components shall become property of Nolangroup.

**THIS WARRANTY VOIDS AND REPLACES ANY OTHER WRITTEN OR VERBAL WARRANTIES PROVIDED FOR BY THE LAW THAT CAN BE DEROGATED AT THE PARTIES’ WILL; SPECIFICALLY, NOLANGROUP DOES NOT GRANT SPECIFIC WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO CASE SHALL NOLAN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO LOST PROFITS OR COMMERCIAL DAMAGES, TO THE FULL EXTENT THOSE DAMAGES CAN BE DISCLAIMED BY THE LAW.**

Nolangroup reserves itself the right to modify, at any time and without advance notice, the product characteristics, functions, compatibility and software.
Some Countries do not allow the exclusion or limitation of incidental or consequential damages, or the limitation of the duration of implied warranties; as a result of this, the previous limitations and exclusions may not be applicable to you. This warranty does not have any effect on the customer’s legal rights under the national jurisdiction in force or on the consumer’s rights towards the dealer sanctioned by the purchase/sale contract.

This warranty is valid throughout the European territory, and it represents the only express warranty provided by Nolangroup in relation to the sale of its own products. This warranty does not affect the rights to which the buyer is entitled and which are expressly provided for by Directive 1999/44/CE.

This warranty does not affect the consumer’s rights provided for by the law, and specifically by the provisions of Legislative Decree 2 February 2002 n. 24.

8.5. Product identification

N-Com products are identified by means of a code that allows product traceability and identification.

The identification code is found underneath the bar code printed on the product packaging.
9. WARRANTY REGISTRATION FORM

Product name: Basic Kit2

Identification code

Buyer’s Information

Name

Last name

Address

Phone

e-mail

Dealer’s stamp

Date of purchase